

Security & Compliance

PCI DSS

Our network and systems are built to be PCI DSS compliant and as such are scanned quarterly for vulnerabilities. PCI DSS is a set of compliance rules defined by Visa and MasterCard amongst others to try to prevent fraud and other nefarious and criminal activities.

We pride ourselves on having achieved this level of security and compliance. It means that your data is held in a very secure environment and is protected by some of the industry's best security appliances; https://www.pcisecuritystandards.org/security_standards

Information Commissioners Office (ICO)

We are a registered data storage provider with the Information Commissioners Office and as such abide by the rules as laid out on the ICO website.

Storing Bank Details & Sensitive Data

We use a military grade AES256 encryption algorithm to encrypt the bank details that we hold on our system. Upon downloading any files which contain bank details, we use this same encryption method on the file, meaning it can only be opened using a password. We also track any changes to the bank details inside PayMyStudent. We record the user who has created, updated or deleted these details and the exact time. You are also able to control individual user's permissions, allowing them to view, add or delete only the information you choose. Bank details are only ever shown in full to authorised users.

Data Protection and Security

We never use, share or disclose any of the personal or secure data we store in our databases on behalf of clients. We regard the security of our client's data as the most important part of our service.

Our servers reside behind a highly secure UTM firewall, are protected by state of the art antivirus software and are located in locked, alarmed offices in Surbiton, Surrey. We do not use third party hosting providers to store any student data.